



FRAUD AWARENESS & PREVENTION

Personal Protection Checklist & Resources

STOP

Pause before responding to unexpected requests.

EVALUATE

Verify requests using a trusted source.

TALK TO YOUR BANKER

Contact your local banker or a trusted advisor.

Personal Protection Checklist

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| ☐ Enable Multi-Factor Authentication (MFA) | ☐ Never share passwords or one-time passcodes |
| ☐ Use biometric login (fingerprint or facial recognition) | ☐ Be cautious of unexpected texts, emails, and phone calls |
| ☐ Use strong, unique passwords | ☐ Consider placing a credit freeze if appropriate |
| ☐ Set-up account activity alerts | ☐ Add a trusted contact to your bank account |
| ☐ Monitor account activity, transactions, and review statements regularly | ☐ Use gel pens if writing checks & mail inside the post office |

Common Red Flags

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| ☒ Pressure to act immediately | ☒ Messages claiming to be from your bank |
| ☒ Requests for passwords or security codes | ☒ Requests to pay with gift cards or payment apps |
| ☒ Unexpected payment requests | ☒ Links or attachments from unknown senders |

If You Suspect Fraud

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| 1. Contact your financial institution immediately. | 5. Notify local law enforcement if financial loss or identity theft has occurred. |
| 2. Secure impacted accounts. | 6. Document suspicious transactions, messages, or calls for reporting purposes. |
| 3. Change passwords. | 7. Place a fraud alert with the credit bureaus. |
| 4. Monitor account activity. | |



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